# Switching is simple.

SWITCH TO BIDDEFORD SAVINGS IN FOUR EASY STEPS! OUR SWITCH KIT WILL GUIDE YOU THROUGH THE PROCESS. NEED HELP? GIVE US A CALL AT 207-284-5906 OR STOP BY YOUR NEAREST BRANCH. WE'RE ALWAYS ON YOUR CORNER – AND IN YOUR CORNER!



### **OPEN YOUR NEW ACCOUNT**

We have a variety of checking accounts to fit your needs. Visit one of our branches to chat with our team and determine which account is best for you.



#### **CHANGE YOUR DIRECT DEPOSITS**

Once your new account is open, you'll want to redirect your existing direct deposits to your new account. Ask your Human Resources department for a direct deposit change form. If they don't have one, you can use the Direct Deposit Authorization form on page 3.



## AUTOMATIC PAYMENT AND WITHDRAWAL AUTHORIZATIONS

We have a simple form to help you change your automatic payments and withdrawals. Complete a copy of the attached Automatic Payments Authorization for each company with which you have an automatic payment. You may send the authorization directly to each company or stop by your local Biddeford Savings branch and we'll be glad to mail the authorizations for you.



### **CLOSED ACCOUNT AUTHORIZATION**

After your direct deposits and automatic payments have been moved to your new account, you can close your old account. Complete the Closed Account Authorization form and send it to your former bank – or you can bring it to your local Biddeford Savings branch and we'll handle the rest.

#### **LOCATIONS**

#### Biddeford

254 Main Street Biddeford, ME 04005

## **Biddeford - Alfred Street** 473 Alfred Street Biddeford, ME 04005

### Kennebunk

65 Portland Road Kennebunk, ME 04043

#### Scarborough

206 US Route 1 Scarborough, ME 04074

#### Waterboro

846 Main Street Waterboro, ME 04087

#### Westbrook

100 Larrabee Road Westbrook, ME 04098

### **Business Banking Center**

234 Main Street Biddeford, ME 04005

1-866-767-8265 biddefordsavings.com



## Switch Kit FAQs

## WHAT IS A DIRECT DEPOSIT?

Direct deposit is an electronic deposit of funds by a payer directly into your bank account. Direct deposit may also be referred to as an ACH (Automated Clearing House) credit. Common direct deposits are paychecks, government benefits, and investment dividends.

#### WHEN WILL MY DIRECT DEPOSIT START?

It may take two or three cycles for your direct deposit to transfer to your new account. We recommend keeping your current account open until you see your funds being deposited directly into your new Biddeford Savings account.

### WHAT IS AN AUTOMATIC PAYMENT?

An automatic payment allows a creditor to withdraw money from your account. Automatic payments may also be referred to as ACH debits. Automatic payments are a convenient way to pay bills without having to write checks or worry about late fees.

Common automatic payments include mortgage/rent, utilities, insurance, and credit cards.

## WHEN WILL MY AUTOMATIC PAYMENTS START BEING WITHDRAWN FROM MY NEW ACCOUNT?

Once you contact your billing company, it may take one or two billing cycles for your payments to be debited from your new Biddeford Savings account. We recommend keeping your old account open until you see payments being sent from your new account.

#### HOW CAN I TRACK MY DIRECT DEPOSITS AND AUTOMATIC PAYMENTS?

The fastest way to verify deposits and withdrawals is to use Online Banking or Mobile Banking. You'll see your account details in real time. You can even set up alerts so you're notified whenever a deposit is made to your account!

### WHO CAN I TALK TO IF I HAVE QUESTIONS?

You can call us at 207-284-5906 or visit any of our branch locations. We're happy to walk you through the account switching process!



## **Switch Transfer Checklist**

## USE THE CHECKLIST TO MAKE THE TRANSITION EASIER.

### **HELPFUL HINTS:**

- Make sure that all automatic payments and direct deposit requests have been processed prior to closing your account. This process could take 1-2 months to take effect.
- Make sure you have enough money in your old account to cover outstanding debts.
- Make sure all checks have cleared your old checking account. This process could take up to 10 days.
- Stop using your old account. Destroy unused checks, deposit slips, ATM and debit cards.
- Complete the attached forms and send them to the appropriate organizations.

  Other organizations may require you to complete additional forms in order to process your request.

## **Direct Deposit Authorization**

Company/Financial Information	Account Number/ Amount	Date Mailed or Contacted	Follow-up Date	Item Complete

## **Automatic Payment Authorization**

Company	Payment Type/ Account #/Amount	Date Mailed or Contacted	Follow-up Date	Item Complete
				_

## **Closed Account Authorization**

Financial Institution	Type of Account/ Balance	Date Mailed or Contacted	Follow-up Date	Balance Transfer Complete



## **Direct Deposit Authorization**

**TYPE OF DEPOSIT** 

## SOCIAL SECURITY · PAYROLL & COMMISSIONS · PENSION & RETIREMENT · CHILD SUPPORT · INVESTMENT INCOME

Send this form to all your current direct deposit contacts to redirect your deposits. If you do not currently have direct deposit, start today by filling our the information below, including your new account number, and sending it to your direct deposit contacts. Include a voided Biddeford Savings check.

**AMOUNT** 

Payroll	\$	
Pension/Retirement	\$	
Investment Income		
Social Security	\$	
Other (Please Specify)	\$	
<b>DEPOSITOR INFORMATION</b>		
Name of Company/Organization		
Address		
City	State	Zip
Phone	Social Security Nur	mber
RECIPIENT INFORMATION		
I/We have opened a new account with Bidd listed below to my new account.	eford Savings. Please red	lirect the deposit for the account
Name of Company/Organization		
Address		
Address		
	State	Zip
CityPhone	State Social Security Nur	Zip
City Phone  BANK ACCOUNT INFORMATION	State Social Security Nur	Zip mber
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City Phone  BANK ACCOUNT INFORMATION Please discontinue the automated transaction new account with: Biddeford Savings Routing Banking Account Number Checking Savings Special Instructions  AUTHORIZATION This letter serves as authorization to have meaning the same account to the same account t	StateSocial Security Nur  Nons currently set up and song Number 211274395	zip Zip et up my new direct deposit into my red to my new Biddeford Savings



## **Automatic Payment Authorization**

## **UTILITIES · LOANS · VENDORS · ACCOUNT TRANSFERS**

Send this form to all companies you currently have automatic withdrawals set up with to redirect your automatic payments/withdrawals. Don't forget the companies that use your old debit card number and automatic payments made online. Be sure to include a voided Biddeford Savings check. This may also be used for new payments.

BILLER INFORMATION				
(The company or organization that receives auto	omatic payment).			
Name of Company/Organization				
Address				
City		_Zip		
Phone				
Current Bank	_ Account Number			
Routing Number	Payment Date			
DEPOSITOR INFORMATION Name				
Billing Account Number				
Address				
City				
BANK ACCOUNT INFORMATION  Please discontinue the automated transactions currently set up and set up my new direct deposit into my new account with: Biddeford Savings Routing Number 211274395				
Banking Account Number				
Checking				
Savings				
Special Instructions				
AUTHORIZATION This letter serves as authorization to change my immediately.	automatic payment to/from Bidd	leford Savings, effective		
Account Holder Signature		_Date		
Account Holder Signature		Date		





## **Closed Account Authorization**

Account Holder Signature \_\_\_\_\_

This form can be used to authorize the closure of your account at your previous financial institution. Be sure to verify that any outstanding items have cleared and your direct deposits or automated payments have been switched over to your new account.

FORMER FINA					
					Zip
ACCOUNT HO	LDER IN	NFORMATION	N		
Customer Name					
					_Zip
Phone			Social Secu	urity Number	
	•				
_	_				
•	•				
	-			ount Holder, c/o Bidd	-
Check should be ma	ailed to Bio	ddeford Savings, A	\ttn:		
BANK ACCOU Biddeford Savings R Bank Account Numl	outing Nu	mber: 211274395			
AUTHORIZATI					
		•		•	effective immediately.
Account Holder Sigi	nature				Date



Date\_\_\_\_